

NEWS

# Courtney R. Hickson Outstanding Attorney Award Presentation

11/15/2018

Office of Consumer Affairs and Business Regulation

Department of Telecommunications and Cable

Division of Insurance



The Office of Consumer Affairs and Business Regulation announced today that the Courtney Rose Hickson Outstanding Attorney Award has been presented to Jean Farrington, an attorney for the Division of Insurance.

Ms. Hickson was an attorney for the Department of Telecommunications and Cable who tragically passed away on February 7, 2018. The Courtney Hickson Outstanding Attorney Award honors those individuals who display Ms. Hickson's many admirable qualities through excellence in their field of practice, leadership, teamwork and commitment to community.

A presentation of the award took place on November 15, 2018 at the Office of Consumer Affairs and Business Regulation.

"Today's ceremony serves a dual purpose: to honor a life very well lived, with a great amount of service to our community, and to celebrate one of the very best attorneys in our agencies," said Office of Consumer Affairs and Business Regulation Undersecretary John Chapman. "Courtney was a beloved member of the Department of

Telecommunications and Cable and she is greatly missed. This award will continue to celebrate the great work that our employees do, and with it, Courtney's memory."

## Office of Consumer Affairs and Business Regulation

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The Office of Consumer Affairs and Business Regulation protects and empowers consumers through advocacy and education, and ensures a fair playing field for the Massachusetts businesses its agencies regulate.

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## Department of Telecommunications and Cable

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The Department of Telecommunications and Cable oversees the telecommunications and cable industries in Massachusetts, working to ensure that residents receive high-quality communications services at just and reasonable rates while promoting sustainable competition in the communications marketplace.

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**Division of Insurance** [\(/orgs/division-of-insurance\)](/orgs/division-of-insurance)

The primary mission of the Division of Insurance is to monitor the solvency of its licensees in order to promote a healthy, responsive and willing marketplace for consumers who purchase insurance products. Protection of consumer interests is of prime importance to the Division and is safeguarded by providing accurate and unbiased information so consumers may make informed decisions and by intervening on behalf of consumers who believe they have been victimized by unfair business practices.

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